

Futuralis SoftEther VPN (Remote Access)  
Complete Setup  
&  
Client Guide



# Table of Contents

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<b>1 Introduction.....</b>	<b>3</b>
<b>2 Subscribe and Launch Your VPN AMI.....</b>	<b>4</b>
2.1 Subscribe to the AMI.....	4
2.2 Launch a New EC2 Instance.....	4
2.3 EC2 Instance Configuration.....	4
<b>3 Connect to Your EC2 Server.....</b>	<b>6</b>
3.1 SSH to Your Server.....	6
3.2 Set the VPN Admin Password.....	6
3.3 Create Your First VPN User.....	6
3.4 Set the IPSec Pre-shared Key (PSK).....	7
<b>4 Download and Configure Your VPN Client.....</b>	<b>8</b>
4.1 Windows Setup.....	8
4.2 Mac Setup.....	8
<b>5 Advanced VPN Server Management.....</b>	<b>9</b>
5.1 List All VPN Users.....	9
5.2 Delete a VPN User.....	9
5.3 Lock/Unlock a VPN User.....	9
<b>6 Security &amp; Best Practices.....</b>	<b>10</b>
<b>7 Support &amp; Further Help.....</b>	<b>11</b>



# 1 Introduction

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**Futuralis SoftEther VPN AMI** lets you deploy a secure remote access VPN on AWS in just minutes. This guide covers everything from launching your VPN server, securing it, and connecting with Windows/Mac clients.



## 2 Subscribe and Launch Your VPN AMI

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### 2.1 Subscribe to the AMI

- Visit the [Futuralis SoftEther VPN AMI on AWS Marketplace](#).
- Click **Continue to Subscribe** to start your subscription.
- Review the pricing and terms, then select **Continue to Configuration** to proceed with your deployment.

### 2.2 Launch a New EC2 Instance

- Choose your preferred AWS region.
- Under "Fulfillment Option," select the latest version, and click **Continue to Launch**.
- Choose **Launch through EC2**.

### 2.3 EC2 Instance Configuration

- Instance Type
  - Recommended Minimum: t3.medium (2 vCPU, 4 GB RAM)
  - For higher performance or more users, select a larger instance type (e.g., t3.large, m6a.large, or higher).
- EBS Root Volume
  - 20 GB gp3 (General Purpose SSD)
- Subnet & VPC
  - Select a **public subnet** in your VPC to ensure the VPN server is accessible from the internet.



- Public IP
  - Assign a public IP at launch
- IAM Role (Advanced)
  - Attach an SSM-enabled IAM role (instance profile) if you wish to use AWS Systems Manager for advanced administration.
- Key Pair
  - Select an existing SSH key pair, or create a new one, to enable SSH access to the EC2 instance.
- Security Group
  - Define required inbound rules for VPN and management ports.
    - TCP 22: SSH (admin only, restrict to your IP)
    - TCP 443: VPN SSL/Management UI (open as needed)
    - UDP 500, 4500, 1701: L2TP/IPsec (for mobile clients)
    - TCP 5555: Web admin (optional, restrict to admin IP)
    - TCP 992: Legacy VPN client
  - Ensure outbound rules permit internet access.
    - Allow all outbound traffic (default AWS SG config), unless you have stricter requirements.
- Elastic IP (Recommended)
  - After instance launch, allocate and associate an **Elastic IP** using the EC2 Console.
  - An Elastic IP ensures your VPN server's public IP remains constant, even after reboots or stops.



## 3 Connect to Your EC2 Server

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### 3.1 SSH to Your Server

- Open a terminal and run:
  - `ssh ec2-user@<your-elastic-ip>`  
(Use the SSH key you chose at launch)
- Windows users: You can use PuTTY to connect (enter Elastic IP, username `ec2-user`, and your private key).
- AWS Console: Go to your EC2 instance, click **Connect**, and follow the options for **EC2 Instance Connect** or **Session Manager** if enabled.

### 3.2 Set the VPN Admin Password

- Run:
  - `sudo /usr/local/scripts/set-vpn-admin.sh`
- Follow the prompt to set a strong admin password.

### 3.3 Create Your First VPN User

- Run:
  - `sudo /usr/local/scripts/add-vpn-user.sh`
- Enter the VPN username and password as prompted.



### 3.4 Set the IPSec Pre-shared Key (PSK)

- Run:
  - `sudo /usr/local/scripts/set-vpn-psk.sh`
- Choose a PSK (recommended: max 9 characters for compatibility).



## 4 Download and Configure Your VPN Client

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### 4.1 Windows Setup

- Download the **SoftEther VPN Client** and **Server Manager** from [SoftEther Download Page](#).
- For setup steps and screenshots, see: [Windows VPN Setup Guide](#)

### 4.2 Mac Setup

- Use the built-in **L2TP over IPsec** client (System Settings → Network → Add VPN).
- For a detailed walkthrough, see: [Mac VPN Setup Guide](#)





## 5 Advanced VPN Server Management

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### 5.1 List All VPN Users

```
sudo /usr/local/vpnserver/vpncmd localhost /SERVER /HUB:VPNVirtualHub /CMD  
UserList
```

### 5.2 Delete a VPN User

```
sudo /usr/local/vpnserver/vpncmd localhost /SERVER /HUB:VPNVirtualHub /CMD  
UserDelete <username>
```

### 5.3 Lock/Unlock a VPN User

```
sudo /usr/local/vpnserver/vpncmd localhost /SERVER /HUB:VPNVirtualHub /CMD  
UserLock <username>
```

```
sudo /usr/local/vpnserver/vpncmd localhost /SERVER /HUB:VPNVirtualHub /CMD  
UserUnlock <username>
```



## 6 Security & Best Practices

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- Restrict SSH & Web admin ports to your IP for maximum safety.
- Change admin/user passwords regularly.
- If exposing the VPN UI (443/5555), consider limiting by IP or using MFA.
- Do not share admin or user credentials.
- Remove or rotate unused users promptly.
- Always assign an Elastic IP for stable client access.



## 7 Support & Further Help

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Need help automating deployments, integrating with SSO, or troubleshooting your VPN?  
**Futuralis is here to help – just one click away!**

- Email: [support@futuralis.com](mailto:support@futuralis.com)
- Contact: [futuralis.com/contact-us](https://futuralis.com/contact-us)

Our experts can assist with advanced automation, custom VPN solutions, and secure enterprise deployments.